

# PSM Training Course Agenda

## Day 1

10:00 – 10:30	Conference Registration
10:30 – 11:00	<b>Part 1 – Introduction</b> Introductions/Objectives/Outline, Measurement Perspective
11:00 – 11:45	<b>Part 2 – PSM Approach</b> Scope, PSM Process Overview, PSM Objectives and Principles, Integrated Processes
11:45 – 12:00	Morning Break
12:00 – 13:00	<b>Part 3 – Plan Measurement</b> Identifying Information Needs, Information Categories, Measurement Hierarchy
13:00 – 13:45	Lunch Break
13:45 – 15:00	<b>Identification of Information Needs Exercise</b> <b>Part 3 – Continued</b> Select and Specify Measures, Measurable Concepts, Measurement Constructs, Integrate into Project Processes, Measurement in Multi-Project Organisations Measurement Plan
15:00 – 15:15	Afternoon Break
15:15 – 17:00	<b>Part 4 – Information Model</b> Measurement Constructs, Base and Derived Measures, Indicators Aggregation Structures, Summary

## Day 2

08:45 – 09:00	Arrival Tea & Coffee
09:00 – 10:30	<b>Part 5 – Perform Measurement</b> Steps in Applying Measures, Data Collection and Verification, Estimation Analysis Procedures, Feasibility Analysis Procedures, Make Recommendations, Summary
10:30 – 11:45	<b>Performance Analysis Exercise</b>
11:45 – 12:00	Morning Break
12:00 – 14:00	<b>Part 6 – Establish and Sustain</b> Implementation Steps, Lessons Learned  <b>Part 7 – Evaluate Measurement</b> Evaluate Measures Used, Evaluate Measurement Process, Experience Base  <b>Part 8 – Course Summary</b> PSM Products and Services, Insight Tool, Transition Organisations, Summary
14:00 – 15:00	Lunch & Discussions